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IPBX TECHNICAL OVERVIEW

BACKGROUND

We offer a completely managed telephony infrastructure, and IP Phones installed on customer premises are monitored and managed from our central sites.

Our hosted system implements SIP and other industry standards.

CORE TECHNOLOGY

All the core telephony functionality runs on Dell servers running the Linux operating system. The user portals and other non-critical subsystems run on Dell servers running Microsoft Windows Server.

PLATFORM HOSTING FACILITIES

VODAFONE UXBRIDGE

Vodafone Uxbridge is a Tier 3+ dedicated hosting facility operated by Vodafone. The facility is secure to government List X and fully audited to ISO 27001. The facility sits within one of the few truly 'no-fly' zones in the greater London area due to the highly controlled airspace surrounding London's Heathrow airport.

This facility incorporates UPS/generator backup for continuous electricity supply etc. Every critical component of our platform has dual power supplies fed from diverse power feeds. IP connectivity is provided by dual resilient feeds. We have "out of band" console access to all devices, as well as the ability to perform remote power recycling if necessary

COGENT DOCKLANDS

Cogent Docklands is a secure dedicated hosting facility in London's Docklands which is owned and operated by Cogent (<http://www.cogentco.com>) one of the world's largest IP transit and network operators.

As with our Uxbridge datacenter, this facility also incorporates UPS/generator backup for continuous electricity supply, and every critical component of our platform has dual power supplies fed from diverse power feeds. IP Connectivity is provided by dual resilient feeds. We have "out of band" console access to all devices, as well as the ability to perform remote power recycling if necessary.